

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of:
Kevin J. McPartlan et al.

Application No.: 10/633,018

Confirmation No.: 4722

Filed: July 31, 2003

Art Unit: 2145

For: **ESCALATED HANDLING OF NON-
REALTIME COMMUNICATIONS**

Examiner: P. L. Winder

AMENDMENT IN RESPONSE TO NON-FINAL OFFICE ACTION

MS Amendment
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Dear Sir:

INTRODUCTORY COMMENTS

In response to the Office Action dated May 28, 2008, please amend the above-identified U.S. patent application as follows:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 11 of this paper.